

Microsoft 365 2nd Quarter | 2025



News, Features, & Updates

Microsoft Teams:

- New Chat and Channels Experience
- New Meeting Lobby Chat
- Reminder - Classic Teams End of Availability

Microsoft Outlook:

- Email Message Recall Feature Update

Microsoft Teams: New Chat and Channels Experience

Stay on top of your chats and channels, all in one place. Microsoft is redesigning the chat and channels experience to simplify your digital workspace by bringing chat, teams, and channels into one place under Chat.



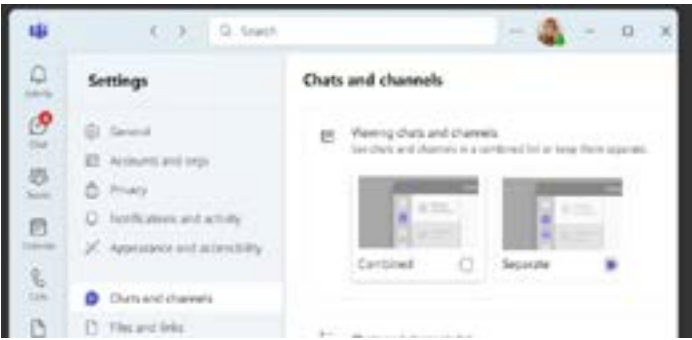
The new experience is designed to help you collaborate more efficiently and effectively. It's simple by default, enabling everyone to stay on top of what matters, and it's powerful on demand, allowing you to organize information and communicate your way.

Microsoft will begin rolling out these new features to Teams in mid-June. At launch a self-service, guided onboarding flow within the product will help users discover the new experience and configure it to their preferences.

[Microsoft Teams Introducing New Chat and Channels Experience \(YouTube Video 0:45\)](#)

[The NEW Microsoft Teams Chat and Channels experience \(YouTube Video 4:51\)](#)

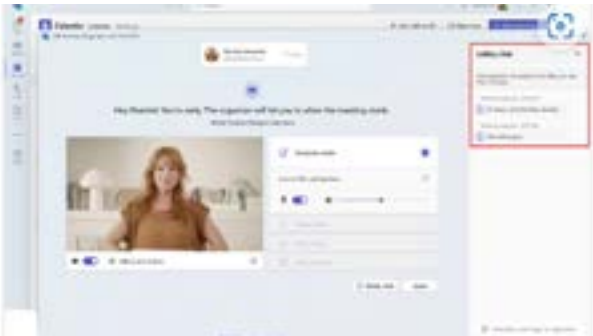
[User Guide: The new chat & channels experience](#)



Users who prefer to keep chat and channels separate can easily do so in Settings, without needing tech assistance.

Microsoft Teams: New Meeting Lobby Chat

In Teams meetings, the meeting lobby keeps participants from joining a meeting until they are admitted. **Microsoft has indicated Meeting Lobby Chat will be available mid-to-late July 2025.** This feature enables meeting organizers/co-organizers to send one-way messages to attendees waiting in the meeting lobby.



The meeting organizer/co-organizer will see a new Lobby tab in their Chat experience when a participant is waiting in the lobby. The organizer/co-organizer will be able to send one-way messages to those in the lobby.

Those waiting in the lobby will see a new Lobby Chat panel open in the right panel of the pre-join screen. There, they will be able to view messages sent by the organizer/co-organizer.

Microsoft Teams: Reminder - Classic Teams End of Availability (GCC)

If you are still using **the Classic Teams client, it will stop functioning starting July 1, 2025.** You may have received various pop-up alerts notifying you of the End of Availability. You will not be able to dismiss the blocking message.

Users who are unable to upgrade to the New Teams client on their device should contact their local IT support for assistance. To avoid business continuity issues, users can use the Teams web app. To do so, navigate to <https://teams.microsoft.com> and log in using your State credentials.

For additional details, see [Alert #017 published on 07/16/2024](#)



Microsoft Outlook: Email Message Recall Feature Update

On Monday, June 16, 2025, a new email message recall notification feature will be enabled.

Email recall, or message recall, is a feature in Microsoft Outlook that allows the sender to retract or remove an email from the recipient's inbox after it was sent. Currently, when an email message is recalled, it is either silently deleted from the recipient's mailbox if it was unread, or the recall fails if the email has already been read.

The new feature allows senders to recall messages already read by the recipient. When a message is recalled, the recipient receives an email notification informing them of the recalled message (see example below). A sender can recall a message within seven days of the original send date.



Note: Message recall only works for messages sent inside the State's email system.

O365 Resources and Learning Links

[LAUNCH THE DELAWARE LEARNING CENTER \(DLC\)](#)

Note: While our M365 licenses are a governmental (GCC) version, the Microsoft commercial-based courses found on the DLC, produced by CyberU, provide relevant and valuable training.

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Want to know more about M365, check out the links above!

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