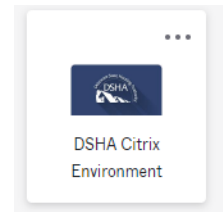


## DSHA Citrix Environment (Apps)

The DSHA Citrix environment will be reachable from your State laptop device through id.delaware.gov.

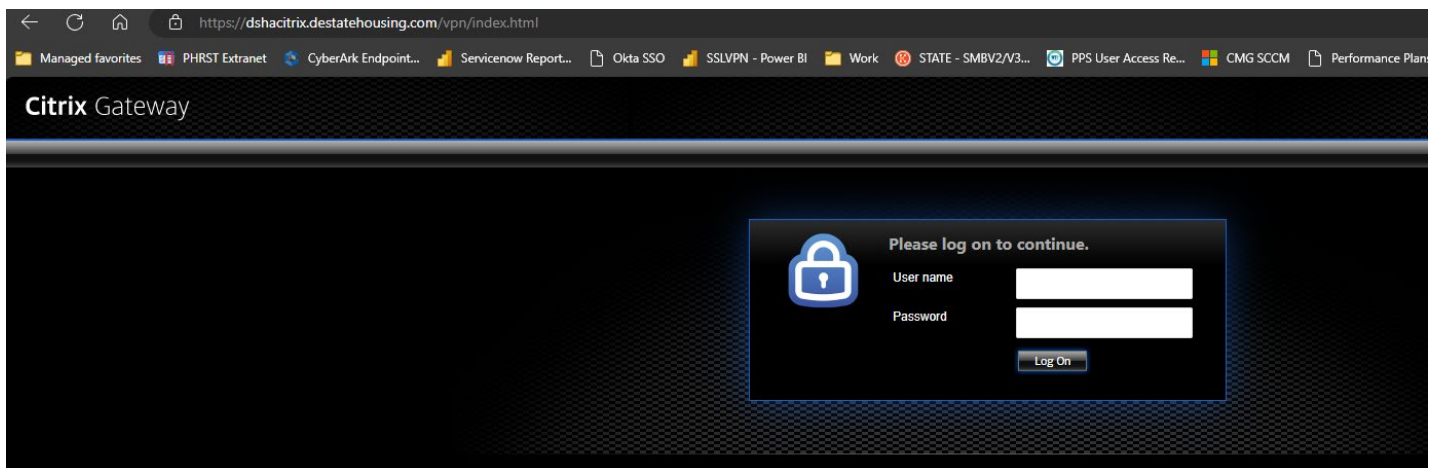
Log in to id.delaware.gov using your State (@delaware.gov) credentials. You will see an icon/tile labeled DSHA Citrix Environment. This Citrix Environment will be like a storefront to your applications used in Citrix.



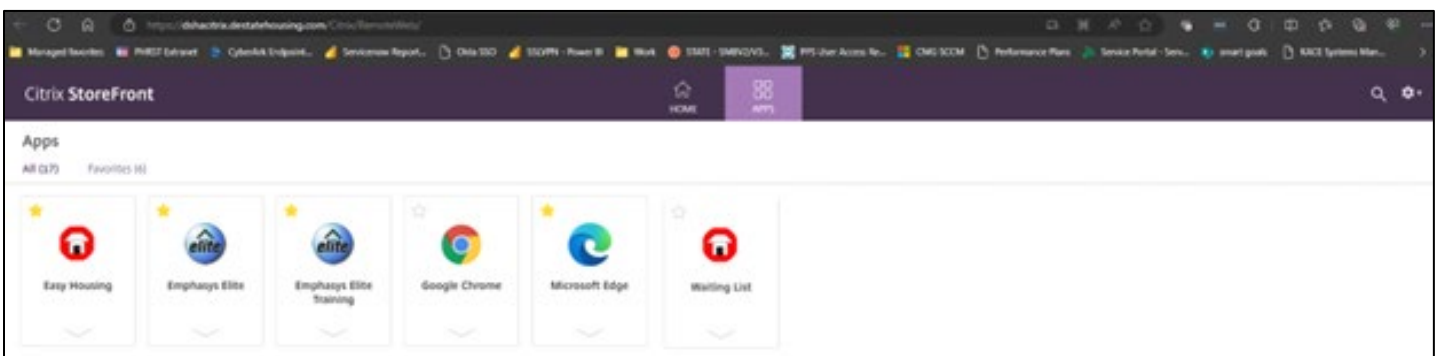
Click on the DSHA Citrix Environment icon/tile to open the website:

<https://dshacitrix.destatehousing.com/Citrix/RemoteWeb/>

You will be prompted to sign in. **IMPORTANT\*: Use the Citrix login (DSHA) credentials you used before November 5, 2023, and then select “Log On.”** You will only need to log in once to access all of your Citrix Applications.



A new page that looks similar to the one below will launch. Select the shortcut icon to launch that particular Application.



(NOTE: Using your previous Citrix log in credentials is a temporary solution (2 – 4 months) so you may maintain access to these applications to complete your daily work. Each application will undergo a technical review, its details documented and then approved through Security. New log in instructions will be distributed once that process is completed.)