

iOS – User Setup Guide for iOS Mail App

Disclaimer

These instructions were created with the expectation that the device is a current model running the most recent operating system. If this is not the case, your experience may vary.

Before You Begin

iOS REQUIREMENTS: Only the two most recent OS versions are supported.

PREREQUISITES – Prior to configuring the iOS native mail app on your iOS device:

- Complete your registration at id.delaware.gov and enrollment of MDM (Microsoft Intune Company Portal app).
- Remove State email accounts from your mobile device's native mail app.*

iOS Mail App Setup

*NOTE: Even users using their iPhone's native mail app already will need to follow these instructions and set up a new Exchange Online account.

 Go to your iPhone or iPad's Settings > scroll down and tap Passwords & Accounts > Add Account



<	Passwords & Accounts	
E	Website & App Passwords	0 >
	AutoFill Passwords	
iClou	Jd d Drive, Contacts and 5 more	>
	d Drive, Contacts and 5 more	>
	Calendars, Notes	>
Gma Mail	il	>



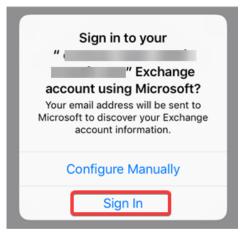
2. Select Exchange

< Mail	Add Account
	lCloud
I	Exchange
	Google
	YAHOO!
	Aol.
0	Outlook.com
	Other

3. Enter your State email address and a description your account. Tap **Next**.

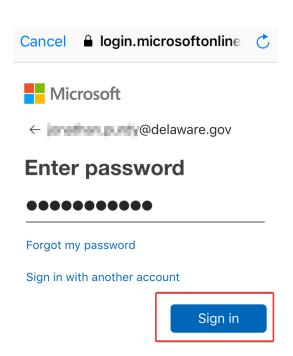
Cancel	Exchange	Next	of
Email	test.user@delav	vare.gov	
Description	Office 365		

4.	Тар	Sign	In.
- .	iup	Sign	





5. Enter your Windows Domain password and tap **Sign In**.



6. Approve the multi-factor authentication request.



7. Tap **Continue** on the client certificate prompt.

"device.login.microsofton- line.com" requires a client certificate					
Use the certificate "2477c3ff-49e0-41a2- bcff-8fa071be507c" when connecting to this website.					
Cancel Continue					



8. Choose the services you want to sync with your iOS device and tap **Save**. You're done!

